



**Pension and Disability Insurance**  
Institute of Slovenia



# **Pension and Disability Insurance in Numbers**

Presentation Overview

July 2018

# “The right to social security is a constitutional right in Slovenia and one of the most important human rights in general.”

Compulsory pension and disability insurance represents the most important part of the social security scheme. The only provider and implementer of compulsory pension and disability insurance in Slovenia is Zavod za pokojninsko in invalidsko zavarovanje Slovenije (Pension and Disability Insurance Institute of Slovenia). Social care systems for elderly people worldwide have been gaining in importance, thus having an increasingly important political, economic and social role, since the proportion of the elderly population is on the increase.

The activities of the Pension and Disability Insurance Institute of Slovenia are complex, involving more or less every adult resident of the Republic of Slovenia, indirectly also their family members. They are defined by various acts, by-laws and organisational instruments of the Institute. The work performed, together with relevant statistical, financial and other data, which enable comparisons with the previous years, are detailed in the Institute's Annual Report.

An ever increasing need for a round-the-clock access to the most characteristic data regarding the Institute's organization and operation, its competences and obligations towards the insured and beneficiaries, the providing of statistical data and other information calls for a special, nontechnical, handy and concise overview. Primarily it is not meant for those who professionally deal with pension and disability insurance on a daily basis but the public in general, enabling them to become more familiar with this area.



# INDEX

<b>INSTITUTE’S PROFILE</b>	<b>4</b>
A short history	4
Activities	5
Mission	5
Vision	5
Values	6
Main goals	6
<b>INSTITUTE’S GOVERNANCE, MANAGEMENT AND ORGANIZATION</b>	<b>7</b>
Institute’s Council	7
Director General	8
<b>COMPULSORY PENSION AND DISABILITY INSURANCE</b>	<b>9</b>
Insured persons	9
Pensioners	11
Pensions	14
Disability insurance benefits	16
Beneficiaries of other cash benefits	17
<b>INSURANCE RECORDS</b>	<b>19</b>
<b>INTERNATIONAL INSURANCE AND PENSION PAYMENTS ABROAD</b>	<b>20</b>
<b>MEDICAL ASSESSMENT</b>	<b>22</b>
<b>FINANCIAL MANAGEMENT</b>	<b>22</b>
<b>DIGITALIZATION</b>	<b>25</b>
<b>CUSTOMER SERVICE</b>	<b>26</b>

# Institute's profile

**Pension and Disability Insurance Institute (the Institute)** is a universal legal successor to the former Pension and Disability Insurance Association in the Republic of Slovenia and is the sole provider and implementer of the compulsory pension and disability insurance scheme in the Republic of Slovenia, based on intergenerational solidarity. It was established on **1 July 1992** pursuant to the Pension and Disability Insurance Act (ZPIZ).

The Institute's status is that of **a public institution. It implements a uniform compulsory pension and disability insurance scheme in the entire territory of the Republic of Slovenia.** Its activities are carried out at the head office in Ljubljana and its organizational units, i.e. 9 regional units, 4 branch offices and 4 local offices.

## A short history

Pension and disability insurance has had a long-standing tradition in the territory of Slovenia, its beginnings going back as far as the end of the 19th century. The present territory of Slovenia used to be a part of other countries, so no autonomous pension and disability insurance regulations could be applied here. Instead, Slovenia was subject to the regulations of the countries it was a part of.

With the independence of Slovenia and the new Constitution of the Republic of Slovenia, the former Pension and Disability Insurance Association in the Republic of Slovenia, founded in 1972, continued to operate until 1 July 1992. The Institute's Assembly was constituted on 20 October 1992.

On 1 April 1992 the new organic law (ZPIZ) entered into force, which represented a comprehensive legislation regulating the first Slovenian pension system. The new Pension and Disability Insurance Institute was established according that law, the former being the sole implementer and provider of the Slovenian uniform compulsory pension and disability insurance scheme.

The new pension and disability insurance regulation, the Pension and Disability Insurance Act (ZPIZ-1), was passed at the end of 1999 and took effect on 1 January 2000. The implementation of disability provisions was postponed until 1 January 2003. The third major change to the pension legislation since 1992 was the Pension and Disability Insurance Act (ZPIZ-2), which took effect on 1 January 2013, and has brought substantial changes to the previous compulsory pension and disability insurance regulation.



## Activities

The Institute implements pension and disability insurance and performs all related activities and tasks in accordance with the laws, international and other regulations, the Institute's Statute and general acts.

As the implementer and provider of the compulsory insurance, the Institute:

- > provides customer service, decides on claims and appeals regarding compulsory pension and disability insurance,
- > sets up and manages insurance records for the insured and beneficiaries,
- > pays pensions and other cash benefits,
- > calculates and collects the liabilities of the national budget for pension and disability insurance,
- > functions as an administrative offence authority in the field of the insurance records of the insured,
- > calculates and collects the liabilities of the national budget for pension and disability insurance,
- > implements compulsory insurance under international social security agreements and EU regulations,
- > functions as a liaison body and cooperates with pension and disability insurance agencies abroad,
- > issues expert opinions,
- > formulates developmental tasks in individual operation fields,
- > administers and manages the Institute's funds,
- > provides a high-quality, effective and user-friendly IT system,
- > keeps and publishes statistics in the field of compulsory pension and disability insurance,
- > provides legal and other assistance to bodies, organizations and insured persons in general and concrete pension and disability insurance cases,
- > performs internal expert supervision and ensures regular internal audits,
- > cooperates with and offers expert assistance to state authorities, organizations, employers, trade unions, pensioners associations and associations of disabled persons and other institutions related to compulsory pension and disability insurance field,
- > provides the public with the information on its activities,
- > carries out other activities and tasks pursuant to laws, other regulations, the Institute's Statute and general acts.

## Mission

*“The implementation of social security for the insured and entitlement beneficiaries”*

## Vision

The following vision defines the Institute's development aspect regarding insurance implementation and its entire future operation:

In the carrying out of its mission, the Institute has a developmental approach, aiming at a high-quality, effective, economic and friendly system for the implementation of entitlements in the event of old age, disability, death and other statutorily defined risks as well as appeals.

*“Satisfied customers, satisfied public and satisfied employees.”*

## *“Professional competence, respect, accountability, cooperation and excellence”*

Through its activities the Institute tries to pursue the above mentioned values. It provides competent staff for customers, who are well aware of their responsibilities and perform their tasks in all spheres of the Institute’s activities transparently and on a high professional level. It places great emphasis on different forms of cooperation and, based on mutual respect, strives for good relations with customers, the public and between the employees.

## **Main goals**

The main goals towards the implementation of the Institute’s mission and attaining its vision in the **period 2017-2021** are:

- > well-developed insurance records for the insured and beneficiaries,
- > professionally uniform and effective awarding of compulsory insurance entitlements,
- > high-quality organization and implementation of medical assessment
- > regular payment of pensions and other cash benefits,
- > financial stability,
- > an effective and user-friendly IT system, integrally supporting digital operations and
- > sustainable development regarding the organization of management and human resources



# Institute's governance, management and organization

## Institute's Council

The Institute's governing body is the Institute's Council, which has been operating in its current composition since 19 February 2018, elected to a four-year term. It is chaired by **Mr. Dušan Bavec** and a vice-chair **Mr. Aljoša Čeč**.

The Council is composed of 27 members:

- > **7 members** appointed by trade union federations or confederations representative at national level;
- > **7 members** appointed by employers' associations at national level;
- > **7 members** appointed by the Government of the Republic of Slovenia;
- > **3 members** appointed by pensioners associations or organizations at national level;
- > **1 member** appointed by a representative disability organization for disabled workers (FDWS);
- > **1 member** appointed by Slovenian Student Union (SSU)
- > **1 member** elected by the Institute's employees



*Dušan Bavec*

## INSTITUTE'S COUNCIL

### REPRESENTATIVES OF THE GOVERNMENT OF THE RS

Miloš Pavlica  
Mag. Mitja Žiher  
Simona Poljanšek  
Mag. Katja Rihar Bajuk  
Mag. Bojana Cvahte  
Mag. Valter Drozg  
Gregor Škulj

### REPRESENTATIVES OF TRADE UNION FEDERATIONS OR CONFEDERATIONS

Aljoša Čeč  
Dorotej Čuček  
Bojan Žvikart  
Zdenko Lorber  
Lučka Böhm  
Lidija Jerkič  
Nadja Götz

### REPRESENTATIVES OF EMPLOYERS ASSOCIATIONS

Marjan Mačkošek  
Tatjana Čerin  
Dori Silvija Gorenc  
Jože Smole  
Vera Aljančič Falež  
Dušan Bavec  
Tomaž Bernik

### REPRESENTATIVES OF PENSIONERS ASSOCIATIONS OR ORGANIZATIONS

Silva Koželj  
Anka Tominšek  
Branko Pintar

### REPRESENTATIVE OF THE INSTITUTE'S EMPLOYEES

Katarina Kralj Marinček

### FDWS REPRESENTATIVE

Dragutin Novak

### SSU REPRESENTATIVE

Aleksandar Spremo

**Powers of the Council** are stipulated by law. Under ZPIZ-2, Article 186, paragraph 4 the Council shall perform the following tasks:

- > monitor the economic situation of pensioners and disabled workers;
- > establish and publish indexation percentages for pensions and other benefits;
- > determine payment dates for pensions and other benefits;
- > adopt the financial plan and annual report of the Institute;
- > decide on the method of the use of funds, write-offs, sales and disposal of assets, and adopt inventory reports;
- > decide on the measures for providing

funds and possibilities for occupational rehabilitation and employment of disabled workers;

- > appoint and dismiss Director General of the Institute;
- > adopt the Statute of the Institute, general acts on insurance implementation, the general act on internship and other general acts of the Institute;
- > function as the Assembly of the Real Estate Fund.

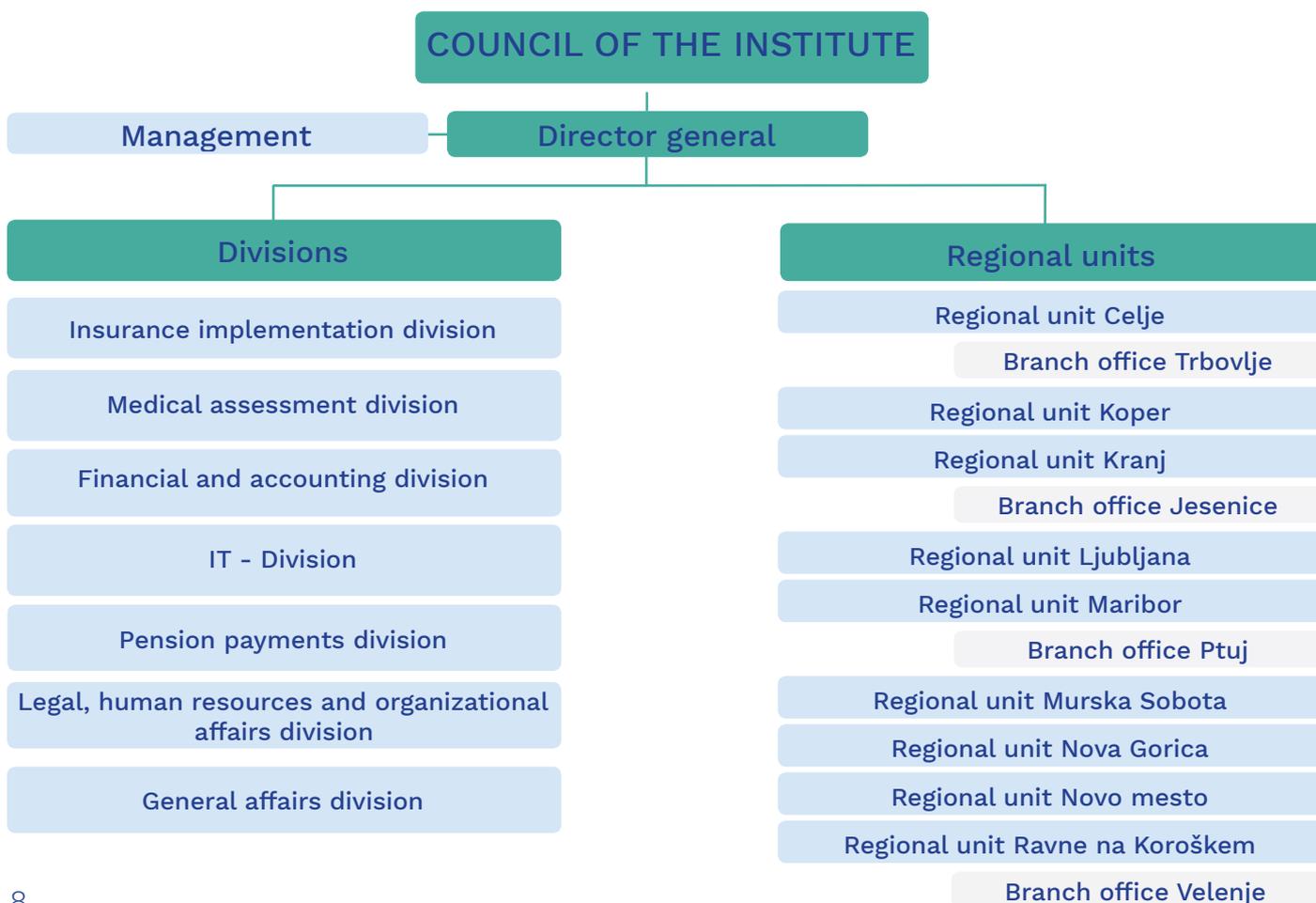
## Director General

As statutorily defined, **Director General** represents, acts on behalf of and manages the Institute. Director General of the Institute is **Mr. Marijan Papež**, who was appointed by the Institute’s Council with the consent of the Government of the Republic of Slovenia for another four-year term on 12 April 2017.



Marijan Papež

The Institute’s macro organization chart



# Compulsory pension and disability insurance

Membership in pension and disability insurance, which is a part of social security, means the exercising of the constitutional right to social security, as provided for in **Article 50 of the Constitution of the Republic of Slovenia**.

## Insured persons

Unlike numerous compulsory insurance schemes in other countries, the compulsory pension and disability insurance in the Republic of Slovenia is uniform.

**“In 2017 there were 914.313 insured persons in total in Slovenia on the average.”**

In principle, it provides identical insurance with the same insurance provider for all employed persons, the self-employed and own account workers, the unemployed receiving unemployment benefit from the Employment Service of Slovenia, insured parents, compulsory insured persons on

a voluntary basis, the insured under ZPIZ-2, Article 18 (other legal relationships, e.g. students and schoolchildren) and some other categories of the insured (e.g. the employed in foreign countries).

Apart from compulsory insurance for all contingencies, the act also regulates compulsory insurance for special insurance cases, where it is the case of the insurance against disability or death resulting from injury at work or occupational disease contracted during the performing of certain tasks or activities (e.g. persons taking part in organized volunteer activities, rescue operations or civil protection and rescuing in the case of natural and other disasters, schoolchildren and students on a placement).

### Average number of the insured by years, 2008-2017

YEAR	THE EMPLOYED WITH LEGAL PERSONS	THE EMPLOYED WITH PRIVATE FIRMS	OWN ACCOUNT WORKERS	FARMERS	THE VOLUNTARY INSURED	THE UNEMPLOYED	PARENTS	OTHER LEGAL RELATIONSHIPS		OTHER CATEGORIES	TOTAL
								TOTAL	OF WHICH SCHOOLCHILDREN AND STUDENTS		
2008	717.564	72.300	55.442	9.279	21.595	14.351	12.158			1.395	904.084
2009	699.436	67.937	58.508	8.731	21.114	23.755	14.314			1.091	894.886
2010	685.733	61.461	59.825	8.129	21.300	28.288	16.366			890	881.992
2011	671.812	57.238	61.258	7.371	21.303	33.200	16.862			825	869.869
2012	662.552	54.491	60.823	6.760	23.223	30.017	16.858			818	855.542
2013	647.585	51.139	61.395	6.231	17.191	28.887	19.692			1.001	833.121
2014	652.557	50.483	64.351	5.942	13.568	23.192	20.732	3.212	-	9.521	843.558
2015	662.316	50.761	66.845	5.633	11.656	20.328	21.998	26.007	23.206	9.870	875.414
2016	680.214	50.312	68.654	5.387	10.043	19.942	22.232	24.082	22.474	10.136	891.002
2017	704.318	50.973	70.198	5.100	8.779	19.009	22.068	23.248	22.481	10.620	914.313

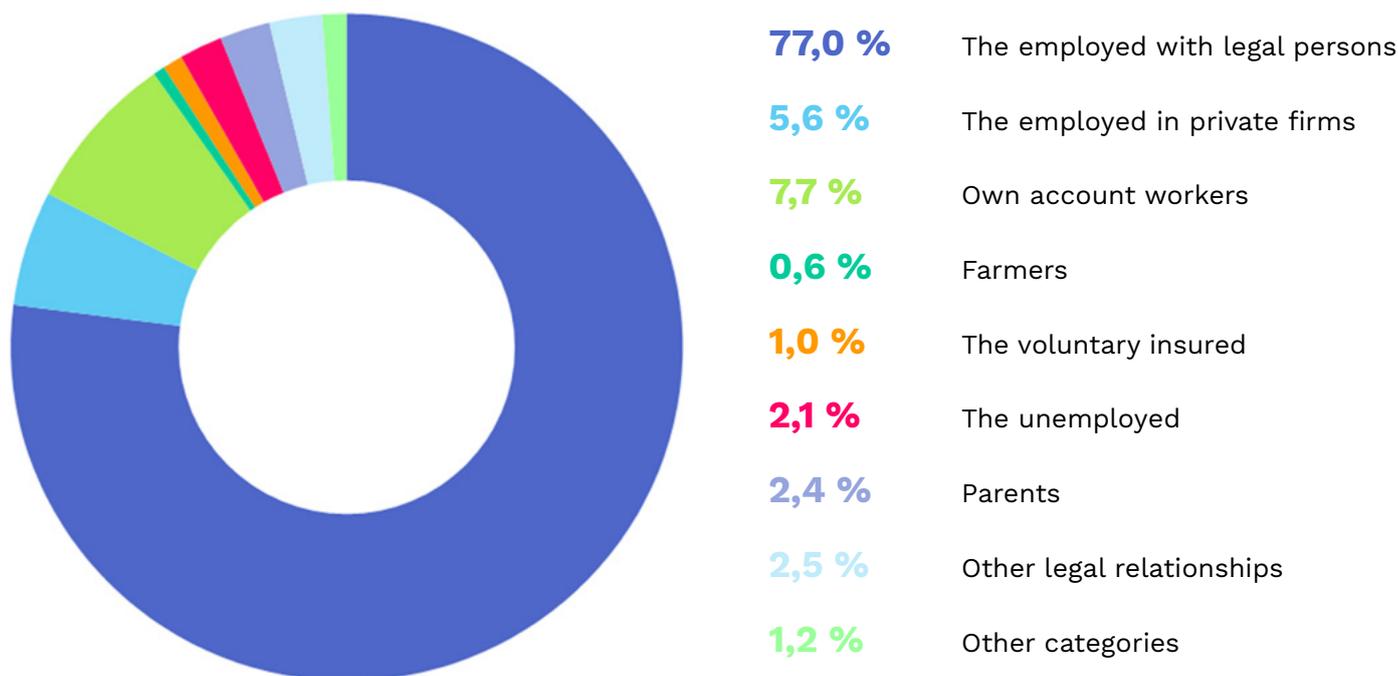
Note: In 2014, 2015, 2016 and 2017 the insured referred to in ZPIZ-2, Article 18 (other legal relationships) have additionally been included, other categories comprise the employed in foreign countries

Growth rates of the average number of the insured by years, 2008-2017 (expressed as a percentage)

YEAR	THE EMPLOYED WITH LEGAL PERSONS	THE EMPLOYED WITH PRIVATE FIRMS	OWN ACCOUNT WORKERS	FARMERS	THE VOLUNTARY INSURED	THE UNEMPLOYED	PARENTS	OTHER LEGAL RELATIONSHIPS		OTHER CATEGORIES	TOTAL
								TOTAL	OF WHICH SCHOOLCHILDREN AND STUDENTS		
2008	3,1	3,4	4,0	-5,8	-4,8	-5,9	21,5			-28,5	2,8
2009	-2,5	-6,0	5,5	-5,9	-2,2	65,5	17,7			-21,8	-1,0
2010	-2,0	-9,5	2,3	-6,9	0,9	19,1	14,3			-18,4	-1,4
2011	-2,0	-6,9	2,4	-9,3	0,0	17,4	3,0			-7,3	-1,4
2012	-1,4	-4,8	-0,7	-8,3	9,0	-9,6	0,0			-0,8	-1,6
2013	-2,3	-6,2	0,9	-7,8	-26,0	-3,8	16,8			22,4	-2,6
2014*	0,8	-1,3	4,8	-4,6	-21,1	-19,7	5,3			851,1	1,3
2015*	1,5	0,6	3,9	-5,2	-14,1	-12,3	6,1	709,7	-	3,7	3,8
2016*	2,7	-0,9	2,7	-4,4	-13,8	-1,9	1,1	-7,4	-3,2	2,7	1,8
2017*	3,5	1,3	2,2	-5,3	-12,6	-4,7	-0,7	-3,5	0,0	4,8	2,6

\*Growth rate has been calculated taking into account additionally included insured persons in 2014, 2015, 2016 and 2017 (other labour relationships and the employed abroad)

Percentage distribution of the insured in 2017



In order to promote the postponing of old-age or early retirement, the Act amending the Pension and Disability Insurance Act, which entered into force on 1 January 2016, has introduced the possibility for compulsory insured persons who work on a full-time basis and meet the prescribed conditions for an old-age or early pension under ZPIZ-2 or had met the conditions for an old-age pension under ZPIZ-1 can claim 20% of their old-age or early pensions from the day following the claim. This pension part shall be paid as long as they are members of compulsory insurance scheme on a full time basis. In 2017 **6,460 beneficiaries** on the average received 20% of their old-age or early pension, the average net amount totalling EUR 167.40.

In 2017 the Institute provided for and paid:

- > pensions, benefits based on remaining work capacity, annual allowance, attendance and assistance allowance and disability allowance, and
- > other entitlements prescribed by special acts and regulations.

## Pensioners

In 2017 there were **615,681** compulsory insurance pensioners on the average.

### Average number of pensioners in compulsory insurance, 2008-2017

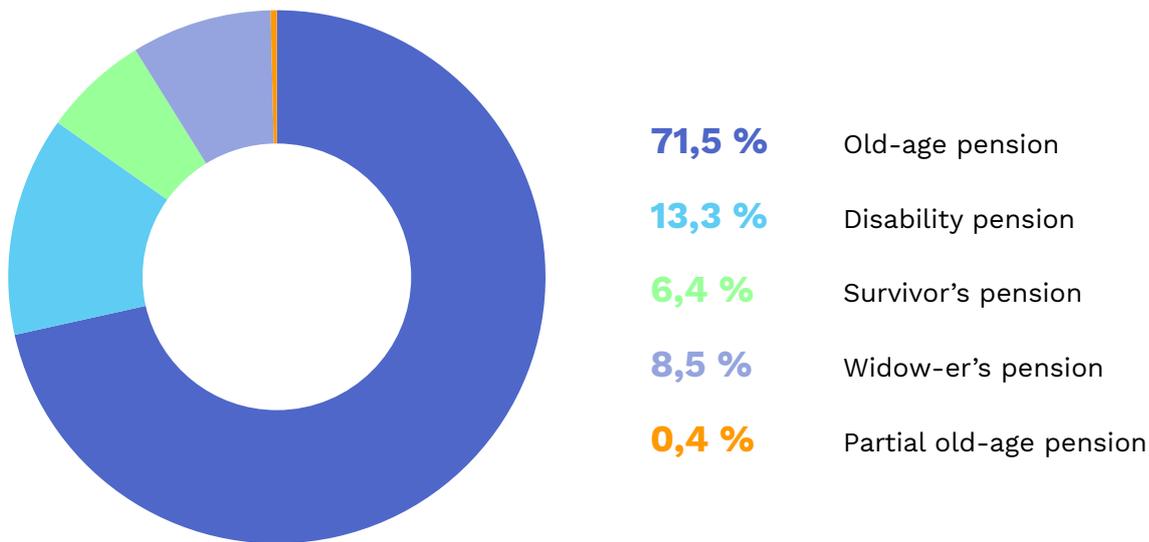
YEAR	OLD-AGE	PARTIAL	DISABILITY	SURVIVORS' AND WIDOW-ER'S IN TOTAL			TOTAL
				TOTAL	SURVIVORS'	WIDOW-ER'S	
1	2	3	4	5=6+7	6	7	8 = 2+3+4+5
2008	342.786	206	93.389	91.552	62.624	28.928	527.933
2009	354.270	244	92.123	91.818	59.699	32.119	538.455
2010	368.615	267	91.051	92.628	57.097	35.531	552.561
2011	386.263	352	90.219	93.117	54.409	38.708	569.951
2012	401.642	398	89.384	93.984	52.069	41.915	585.408
2013	417.916	492	88.361	95.542	51.870	43.672	602.311
2014	426.083	674	87.250	94.878	48.781	46.097	608.885
2015	431.745	800	85.749	93.724	44.904	48.820	612.018
2016	435.339	1.789	84.045	92.510	42.098	50.412	613.683
2017	440.247	2.257	81.995	91.182	39.139	52.043	615.681

Note: Old-age pension beneficiaries also comprise early pensioners, whose number was 2,790 in 2017.

### Growth rates of the average number of pensioners from compulsory insurance (expressed as a percentage), 2008-2017

YEAR	OLD-AGE	PARTIAL	DISABILITY	SURVIVORS' AND WIDOW-ER'S IN TOTAL			TOTAL
				TOTAL	SURVIVORS'	WIDOW-ER'S	
1	2	3	4	5=6+7	6	7	8 = 2+3+4+5
2008	3,1	25,6	-1,2	0,0	-4,5	11,6	1,8
2009	3,4	18,4	-1,4	0,3	-4,7	11,0	2,0
2010	4,0	9,4	-1,2	0,9	-4,4	10,6	2,6
2011	4,8	31,8	-0,9	0,5	-4,7	8,9	3,1
2012	4,0	13,1	-0,9	0,9	-4,3	8,3	2,7
2013	4,1	23,6	-1,1	1,7	-0,4	4,2	2,9
2014	2,0	37,0	-1,3	-0,7	-6,0	5,6	1,1
2015	1,3	18,7	-1,7	-1,2	-7,9	5,9	0,5
2016	0,8	123,6	-2,0	-1,3	-6,2	3,3	0,3
2017	1,0	26,2	-2,4	-1,6	-7,1	3,0	0,2

## Percentage distribution by pension types, 2017



## Average age of new compulsory pension insurance beneficiaries (early pensioners and those with insurance periods with bonus not included), 2008-2017

YEAR	OLD-AGE (EARLY PENS. INCLUDED)				DISABILITY			
	WOMEN		MEN		WOMEN		MEN	
	YEARS	MONTHS	YEARS	MONTHS	YEARS	MONTHS	YEARS	MONTHS
2008	57	7	61	11	51	7	54	3
2009	58	1	62	0	51	11	54	8
2010	58	5	61	10	51	9	54	8
2011	58	8	61	9	52	2	54	11
2012	58	2	61	3	50	11	54	2
2013	58	6	60	11	51	5	53	9
2014	59	0	61	2	51	3	54	5
2015	59	2	61	4	52	0	54	5
2016	60	0	61	9	52	4	55	0
2017	60	2	62	1	53	9	55	1

Note: Data for 2017 are provisional, final data will be published in the June Monthly Statistical Review and the Annual Report for 2018.

## Average pension qualifying period completed by new compulsory pension insurance beneficiaries (early pensioners and those with insurance periods with bonus not included) 2008-2017

YEAR	OLD-AGE (PARTIAL PENS. INCLUDED)				DISABILITY			
	WOMEN		MEN		WOMEN		MEN	
	YEARS	MONTHS	YEARS	MONTHS	YEARS	MONTHS	YEARS	MONTHS
2008	36	0	38	3	27	0	28	0
2009	35	8	38	2	26	8	28	3
2010	35	6	38	0	27	1	28	1
2011	34	11	37	9	27	4	28	1
2012	35	4	37	3	26	1	26	7
2013	36	1	37	11	27	10	27	8
2014	36	2	37	9	26	10	27	6
2015	36	11	37	9	27	6	27	3
2016	37	2	37	6	27	6	27	9
2017	37	4	36	11	30	0	28	0

Note: Data for 2017 are provisional, final data will be published in the June Monthly Statistical Review and the Annual Report for 2018.

## Average pension drawing period of beneficiaries whose pension has been discontinued, 2008-2017

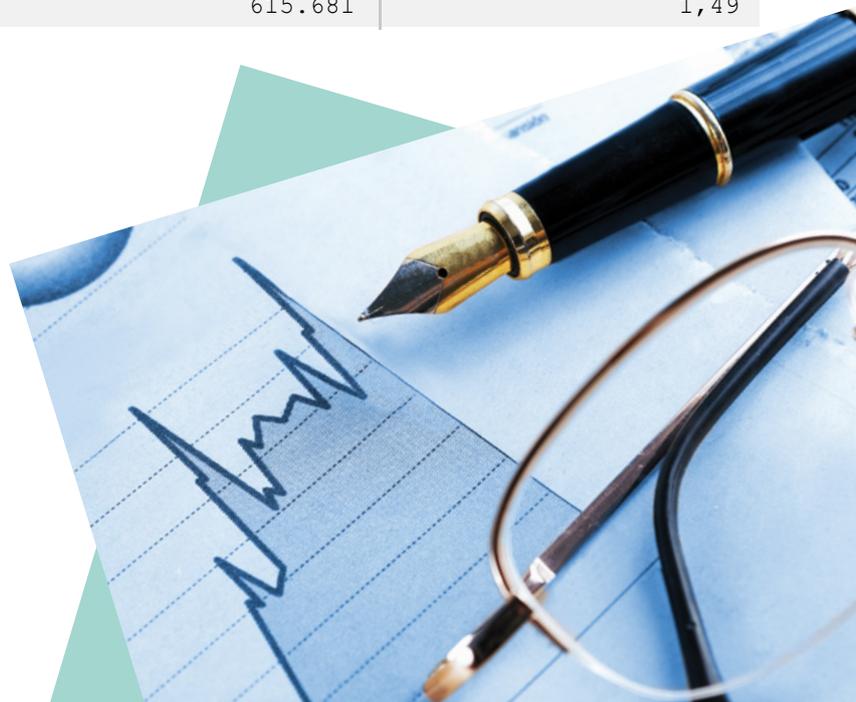
YEAR	OLD-AGE (PARTIAL PENS. INCLUDED)				DISABILITY				SURVIVORS'/WIDOW-ER'	
	WOMEN		MEN		WOMEN		MEN		TOTAL	
	YEARS	MONTHS	YEARS	MONTHS	YEARS	MONTHS	YEARS	MONTHS	YEARS	MONTHS
2008	20	10	16	4	22	1	17	1	13	4
2009	21	6	16	7	23	0	17	2	13	5
2010	21	8	16	8	22	10	17	8	11	6
2011	21	8	16	4	23	2	17	11	12	2
2012	22	4	16	8	23	8	18	4	11	7
2013	22	8	16	8	24	6	18	8	12	6
2014	23	1	16	11	24	8	18	9	12	6
2015	23	6	17	0	25	4	19	5	12	10
2016	24	1	17	7	26	0	19	11	13	0
2017	24	5	17	8	26	2	20	8	13	2

In 2017 the ratio between the number of the insured and compulsory pension insurance beneficiaries **increased to 1.49 : 1**.

## Average number of the insured and compulsory pension insurance beneficiaries and their ratio, 2008-2017

YEAR	THE INSURED	PENSION BENEFICIARIES- COMPULSORY INSURANCE	NUMBER OF THE INSURED PER PENSION BENEFICIARY
1	2	3	4=2:3
2008	904.084	527.933	1,71
2009	894.886	538.455	1,66
2010	881.992	552.561	1,60
2011	869.869	569.951	1,53
2012	855.542	585.408	1,46
2013	833.121	602.311	1,38
2014	843.558	608.885	1,39
2015	875.414	612.018	1,43
2016	891.002	613.683	1,45
2017	914.313	615.681	1,49

According to the data of Statistical Office of the Republic of Slovenia, there were **2,065,890 residents** of the Republic of Slovenia and **615,022 compulsory insurance pensioners** (source: ZPIZ) at the end of September 2017. The proportion of pensioners to the number of the residents amounted to **29.8 per cent.**



## Pensions

A pension is a regular monthly income based on pension and disability insurance, providing economic and social security to beneficiaries in the event of old-age, disability or death of an insured person.

### Average pension, pro rata pension parts and partial pensions not included, 2017

TYPE	RATES (EUR)	
	12/2017	1-12/2017
<b>AVERAGE NET PENSION</b>		
<b>old-age</b>	696,58	695,00
<b>men</b>	749,45	750,23
<b>women</b>	650,82	647,41
<b>disability</b>	528,67	526,40
<b>men</b>	544,80	544,53
<b>women</b>	507,14	502,07
<b>survivors'/widow-er's</b>	444,55	442,69
<b>men</b>	336,64	333,91
<b>women</b>	457,72	456,16
<b>widow-er' pension part</b>	64,02	64,04
<b>men</b>	57,52	57,51
<b>women</b>	65,54	65,55
<b>20 % of early/old-age pension</b>	165,77	169,95
<b>men</b>	160,73	163,82
<b>women</b>	173,33	178,55

### Average old-age pension for at least 40 years of pension qualifying period without pro rata pension parts and partial pensions, 2017

TYPE	RATES /EUR)	
	12/2017	1-12/2017
<b>AVERAGE OLD-AGE PENSION FOR AT LEAST 40 YEARS OF PENSION QUALIFYING PERIOD</b>		
<b>gross</b>	814,80	816,99
<b>net</b>	806,99	809,09
<b>PROPORTION OF OLD-AGE PENSIONS FOR AT LEAST 40 YEARS OF PENSION QUALIFYING PERIOD</b>		
	men: 58,5	women: 4,5

### Average net earnings and pensions (EUR) and chain-weighted growth indices, 2008-2017

YEAR	EARNINGS	CHAIN-WEIGHTED INDEX	OLD-AGE PENSION	CHAIN-WEIGHTED INDEX	DISABILITY PENSION	CHAIN-WEIGHTED INDEX	WIDOW-ER'S PENSION PART	CHAIN-WEIGHTED INDEX	WIDOW-ER'S PENSION PART	CHAIN-WEIGHTED INDEX	20% OF EARLY OR OLD-AGE PENSION	CHAIN-WEIGHTED INDEX
2008	899,80	107,8	603,72	107,9	483,65	108,0	416,36	108,5	59,86	109,0	-	-
2009	930,00	103,4	619,32	102,6	496,62	102,7	427,97	102,8	61,81	103,3	-	-
2010	966,62	103,9	625,19	100,9	500,52	100,8	429,80	100,4	62,88	101,7	-	-
2011	987,39	102,1	625,56	100,1	499,74	99,8	428,21	99,6	62,98	100,2	-	-
2012	991,44	100,4	615,22	98,9	480,58	98,8	399,47	98,0	62,85	99,8	-	-
2013	997,01	100,6	615,64	100,1	477,84	99,4	389,41	97,5	62,62	99,6	-	-
2014*	1.008,85	100,8	613,13	99,6	475,14	99,4	388,96	99,9	62,37	99,6	153,51	-
2015*	1.013,23	100,4	609,50	99,4	472,21	99,4	385,85	99,2	62,18	99,7	146,05	95,1
2016*	1.030,16	101,7	612,64	100,5	474,07	100,4	387,12	100,3	62,50	100,5	164,11	112,4
2017*	1.062,00	103,1	620,25	101,2	479,93	101,2	391,11	101,0	63,23	101,2	167,40	102,0

\*Since November 2015 the data source regarding the earnings paid to employees in the public sector have been changed by SURS, which has had an impact on the level of average earnings since 2014. A chain-weighted index for 2014 has been calculated on the basis of the relevant data for 2013.

## Rates of pension bases and pensions

TYPE	AMOUNT (EUR)
minimum pension base ZPIZ-2 (ZPIZ-2, Article 36)	797,16
minimum pension base ZPIZ-1 (ZPIZ-2, Article 390)	583,52
maximum pension base ZPIZ-2 ( ZPIZ-2, Article 36)	3.188,64
maximum pension base ZPIZ-1 (ZPIZ-2, Article 390)	2.334,08
minimum pension (ZPIZ-2, Article 39)	207,26
guaranteed pension (ZPIZ-2, Article 39)	500,00
the maximum pension paid	2.687,22

Under the Implementation of the Republic of Slovenia's Budget for 2017 and 2018 Act, indexation of pensions and other benefits, with the exception of annual allowance and assistance and attendance allowance, was carried out on 1 January 2017 by 1.15 per cent. In accordance with the Act Amending the Pension and Disability Insurance Act (ZPIZ-2C), other insurance bases from which pensions are calculated were also adjusted as of 1 October 2017 by the same percentage. ZPIZ-2C prescribes a guaranteed minimum amount of EUR 500 for old-age and disability pensions on condition that they were granted on the basis of the insurance periods as provided under the applicable (or previous) legislation at the minimum age; thereupon pension indexation rules apply for these pensions.

**The economic situation of pensioners and beneficiaries** of other benefits paid by the Institute also depends on the level of other pension and disability insurance benefits. Two rights under compulsory insurance, of explicitly social character and with a significant impact on the economic situation of pensioners receiving the lowest pensions, are pension assessment from the minimum pension base and guaranteed minimum old-age, early or disability pension assessed at 26% of the minimum pension base. Pension assessment from the maximum pension base is also a provision towards securing solidarity of the system, its impact, however, being lower than that of the minimum pension base.

The minimum and maximum pension bases are defined on an annual basis. **The minimum pension base** is set at 76.5 per cent of the average monthly earnings paid in the Republic of Slovenia in the previous calendar year, diminished by taxes and contributions deducted from earnings at the average rate in the Republic of Slovenia. In December 2017 **old-age pension assessed from the minimum pension base (ZPIZ-2)** on the basis of insurance periods completed as prescribed for old-age pension at the minimum age, amounted to EUR 456.37 for men and EUR 500.70 for women. **Old-age pension assessed from the maximum pension base (ZPIZ-2)** on the basis of insurance periods completed as prescribed for old-age pension at the minimum age, amounted to EUR 1,825.5 for men and EUR 2,002.78 for women.

The economic situation of widows, widowers or those entitled to equal rights as the former who meet the conditions regarding old-age, disability pensions and widow-er's pension can be improved if they take out, instead of a widow-er's pension, their old-age or disability pension and a widow-er's pension part. The latter amounts to 15% of their widow-er's pension. The maximum level of a widow's pension part and the sum total of one's own and a widow's pension part have been prescribed by law. In 2017 widow-er's pension parts were paid to **60.096 beneficiaries**, the average amount totaling **EUR 63.23**.

## Disability insurance benefits

Beneficiaries of disability insurance benefits with remaining work capacity can be entitled to:

- > part-time work, at least four hours a day,
- > transfer to another work,
- > occupational rehabilitation and

- > corresponding benefits, i.e. a benefit before getting another suitable job, due to part-time work, a lower pay for another suitable job, for occupational rehabilitation, partial disability pension, temporary benefit, disability benefit, partial benefit.

### Average number of beneficiaries of disability insurance benefits, 2008-2017

YEAR	UNDER ZPIZ (UNTIL 31 DECEMBER 2002)				UNDER ZPIZ-1 AND ZPIZ-2 (SICE 1 JANUARY 2003)				TOTAL
	BEFORE AND DURING OCCUPATIONAL REHABILITATION	DURING WAITING FOR ANOTHER SUITABLE JOB	DUE TO PART-TIME WORK	DUE TO A LOWER PAY FOR ANOTHER SUITABLE WORK	PARTIAL DISABILITY PENSION/BENEFIT	FOR OCCUPATIONAL REHABILITATION	TEMPORARY BENEFIT	DISABILITY ALLOWANCE	
2008	15	15.923	10.452	10.338	7.720	267	116	9.816	54.647
2009	8	15.142	6.158*	8.859	9.113	277	188	11.297	51.042
2010	4	14.197	5.235	7.433	10.083	301	253	12.396	49.902
2011	3	13.133	4.643	6.126	10.764	333	322	13.252	48.576
2012	2	11.996	4.266	5.310	11.836	360	398	14.316	48.484
2013	1	10.860	3.289	4.567	12.444	350	473	14.968	46.952
2014	0	9.634	2.275	4.085	13.291	334	539	15.748	45.906
2015	0	8.664	1.990	3.634	13.781	312	609	16.200	45.190
2016	0	7.655	1.772	3.295	14.330	292	657	16.653	44.654
2017	0	6.681	1.652	3.081	14.730	250	674	17.228	44.296

### Average amounts of disability insurance benefits, awarded under ZPIZ, ZPIZ-1 and ZPIZ-2 (EUR)

Type of benefit	2017
<b>Under ZPIZ</b>	
Due to a lower pay for another suitable job	429,33
During waiting for another suitable job	175,32
<b>Under ZPIZ-1 and ZPIZ-2</b>	
Partial disability pension/benefit	282,68
For occupational rehabilitation	543,09
Temporary benefit	155,09
Disability allowance	183,25

## Beneficiaries of other cash benefits

In 2017 the Institute also paid other cash benefits, i.e. annual allowance, assistance and attendance allowance and disability allowance for physical impairment.

**Annual allowance** was paid to beneficiaries in 5 different rates under the Act Amending the Implementation of the Republic of Slovenia Budget for 2017 and 20158 Act (ZIPRS1415). In establishing the rate of annual allowance, a widow-er's pension part, a survivors' pension after the second insured parent and a foreign pension are also taken into account; compared with the year before, in 2017 annual allowance rates and relevant income limits have been changed.



### Average number and growth rates of annual allowance beneficiaries, 2008-2017

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
<b>ANNUAL ALLOWANCE</b>										
<b>Number</b>	554.955	563.889	579.694	599.942	398.400	407.529	405.840	502.283	501.654	643.129
<b>Growth rate (%)</b>	2,0	1,6	2,8	3,5	-33,6	2,3	-0,4	23,8	-0,1	28,2

Note: Apart from the indicated number of annual allowance beneficiaries in 2017, another 870 beneficiaries received it with their regular monthly pension under the Act on Social Security Provision for Slovene Citizens Receiving Pensions from the Former Yugoslav Republics

### Annual allowance rates in 2017

PENSION RATE (EUR)	ANNUAL ALLOWANCE RATE (EUR)
do 430,00	400,00
od 430,01 do 530,00	260,00
od 530,01 do 630,00	200,00
od 630,01 do 760,00	150,00
nad 760,00	90,00

In 2017 annual allowance was received by **643,129 beneficiaries**: 144,728 in the amount of EUR 90, 88,422 EUR 150, 107,546 EUR 200, 109,563 EUR 260, 86,786 EUR 400 and 106,084 a pro rata allowance. It was thus received by 28.2 per cent of beneficiaries, which is by 141,475

more persons than in 2016. Annual allowance for **beneficiaries of disability insurance benefits** whose benefits were lower than EUR 630 amounted to EUR 200, for benefits between EUR 630.01 and EUR 760 EUR 150, in case of a benefit exceeding EUR 760 EUR 90.

**Assistance and attendance allowance**, as prescribed by law, was paid in 3 different rates, in relation to the minimum pension base.

Assistance and attendance allowance rates (EUR), 2017

Beneficiaries	Assistance and attendance rate
Persons in need of a round-the-clock supervision of their family members and dependent on professional assistance for a constant medical care provision	418,88
Persons in need of constant assistance and attendance to meet all basic vital needs, blind and bedridden persons	292,11
Persons who are in need of constant assistance and attendance to meet the majority of basic vital needs and weak-sighted persons	146,06

Average number and growth rates of assistance and attendance allowance beneficiaries, 2008-2017

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
<b>Number</b>	29.599	30.092	30.497	30.731	30.069	29.840	30.343	30.852	31.622	32.281
<b>Growth rate (%)</b>	2,8	1,7	1,3	0,8	-2,2	-0,8	1,7	1,7	2,5	2,1

In 2017 assistance and attendance allowance was received by **32,281 beneficiaries**, which was by 2.1 per cent more than in 2016, of which 738 beneficiaries on the average received the highest rate, 10,665 the higher rate, 20,230 the lower rate; a pro rata amount of assistance and attendance allowance was paid to 648 persons.

Average number and growth rates of disability allowance beneficiaries, 2008-2017

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
<b>Number</b>	55.914	56.193	56.297	56.493	56.241	55.441	53.111	50.666	48.352	46.020
<b>Growth rate (%)</b>	0,6	0,5	0,2	0,3	-0,4	-1,4	-4,2	-4,6	-4,6	-4,8

# Insurance records

Pursuant to the Insurance Records of the Insured and Pension Beneficiaries under Compulsory Insurance (ZMEPIZ-1) Act, the Institute **collects data on the insured, contributors and pension and disability insurance beneficiaries**, required for the implementation of compulsory pension and disability insurance. As a bearer of public authority it also checks insurance records data for correctness and completeness and makes revisions in accordance with the law.

In 2017 the Institute's records contained data for **928,661 insured persons**, the number not including those referred to in Article 18 of the ZPIZ-2 Act. These are insured persons who perform their work based on another legal relationship, where no up to date applications regarding insurance registration and deregistration are made. **2,240,061 M forms** have been included into data records, which is by 21.6 per cent less than in 2016 and in line with the expected number of cases. In 2017 the Institute received 20,039,038 withholding tax forms, which could be predicted, considering the applicable legislation. Compared with 2016, the number of input REK forms increased by 52.2 per cent or by 22.2 per cent exceeded the expectations. Regarding the implementation of Article 32 of ZMEPIZ-1 in conjunction with Article 40 of ZMEPIZ-1 and based on the levying of withholding tax, this year the Institute is going to create data on insurance bases and earnings for 2017 for workers in a labour relationship insured under Article 14 of ZPIZ-2 by itself. The Institute also creates data on insurance bases or earnings on M-4 forms for the insured who perform work in the context of another labour relationship under Article 18 of ZPIZ-2. The M-4 forms will be created and entered directly in the Institute's insurance

records on the basis of the data regarding the withholding tax from iREK (REK-1 and REK-2). The data and revised data are provided to the Institute on a withholding tax account (iREK form) by Financial Administration of the Republic of Slovenia (FURS) on a monthly basis.



**Personal record information**, established at the end of 2013, allows the access to the data regarding the duration of one's membership in the compulsory pension and disability insurance scheme, on insurance bases since 1970 and the level of contributions paid since 2002. It is possible for the insured, in case the data in the Institute's records do not match with those in their documents or they think the data entered are incorrect, to apply for a revision of data, thus contributing to improve the accuracy and correctness of the insurance records data.

# International insurance and pension payment abroad

The Institute is the competent institution and the body responsible for the implementation of the rights from pension and disability insurance under international social security regulations. As a liaison body it concludes agreements and adopts the position regarding the implementation with liaison bodies from other countries and exchanges information on respective legislations. As a competent institution in the field of pension and disability insurance under international regulations, it decides on the entitlements for the insured who were members of the insurance schemes in Slovenia and abroad, pays pensions abroad, its task is also the exchange of statistical data.

In European Union international insurance is regulated by EU legislation on the coordination of social security systems (Regulation (EU) No 883/2004 and Regulation (EU) No 987/2009). These regulations apply to EU member states and Liechtenstein, Island, Norway and Switzerland.

The Republic of Slovenia has concluded the following **bilateral international agreements** on social insurance with non-Member States:

- > Argentina,
- > Australia,
- > Bosnia and Herzegovina,
- > Montenegro,
- > Canada, a separate agreement with Quebec,
- > Macedonia and
- > Serbia.

In 2017 the Institute paid on the average **87,482** pensions under the EU Regulation and bilateral international agreements **to beneficiaries residing abroad in 50 countries.**

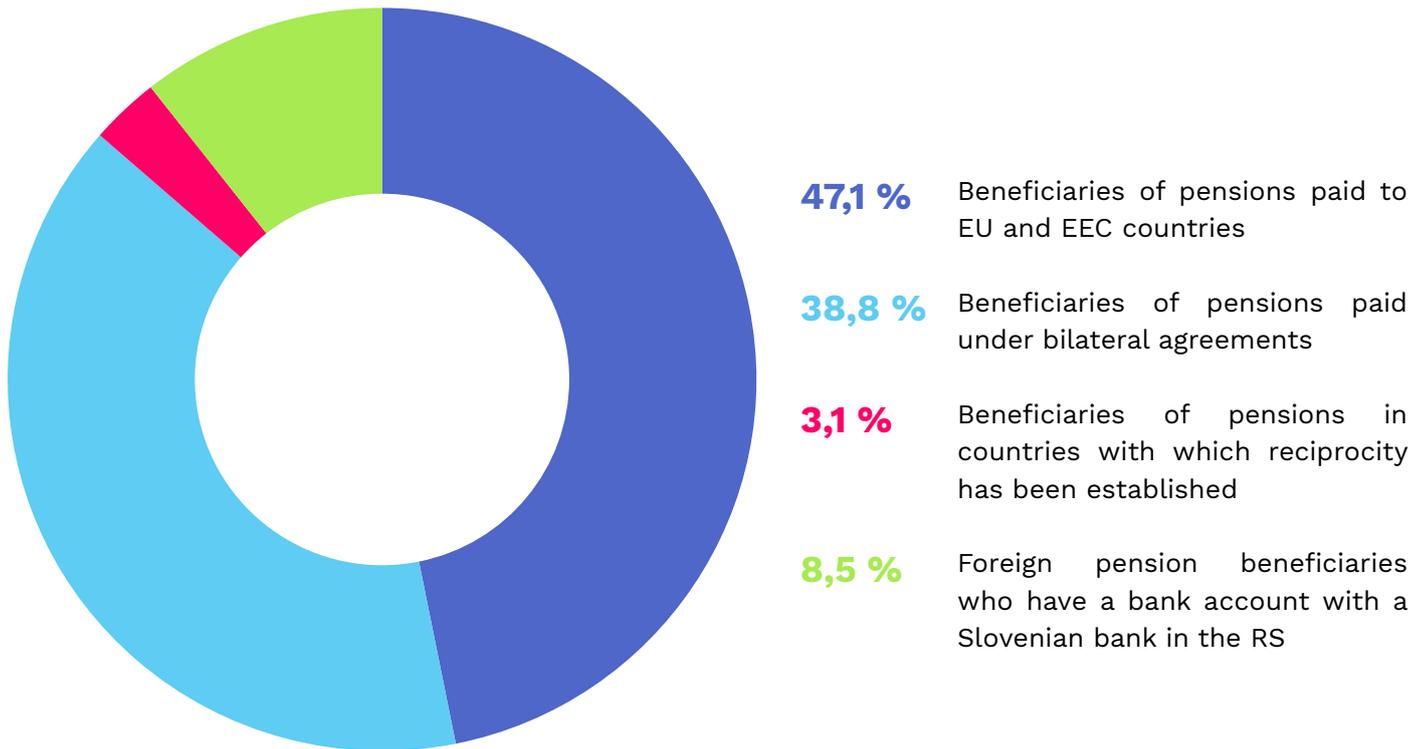
Total expenditure for pensions and pro rata pensions in 2017 totalled 187.4 million euros. 48.9 per cent were paid to EU and EEC countries, the greatest share thereof to Croatia (38.4 per cent) and Germany (6.4 per cent), 45.3 per cent of the expenditures were paid under international agreements, the greatest part to Bosnia and Herzegovina (29.6) and Serbia (13.5 per cent).

1.8 per cent of the total pension expenditure was paid to other countries and 4 per cent to foreigners whose pensions are paid into their Slovenian pension accounts.

Average number and growth rates of pension beneficiaries residing abroad, 2008-2017

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
<b>Number</b>	49.529	52.614	56.805	63.912	70.808	76.342	80.384	83.091	85.108	87.482
<b>Growth rate (%)</b>	7,1	6,2	8,0	12,5	10,8	7,8	5,3	3,4	2,4	2,8

## Percentage distribution of pension beneficiaries abroad by a country's status, December 2017



In 2017 the Institute executed 8,937,006 transfers within the prescribed time limits, which is by 0.7 per cent more than in 2016. In total, 10,491,342 pensions and other benefits were remitted to beneficiaries, by 1.9 per cent more than in the previous year.





# Medical assessment

The Institute's medical assessment bodies operate as Disability Commissions, who issue their expert opinions regarding disability, the need for constant assistance and attendance by another person, physical impairment and other rights from disability insurance within the procedures under ZPIZ-2. They also perform expert assessment regarding claims for some of the rights under other provisions (e.g. assessment of inability for independent living and performing of work and the need for another person's assistance and attendance as a basis for claiming entitlements under Act on Social Care of Persons with Mental and Physical Impairments; assessment of work capacity under Social Assistance Benefits Act; assessment in case of claims regarding the right to personal assistant under Social Assistance Act; assessments for the Labour and Social Court in Ljubljana.

In 2017 boards of examiners dealt with **40,323 cases**, by 3.2 per cent more than in 2016 and issued **44,227 expert opinions**, by 1.9 per cent more than in 2016. The fact that several opinions can be issued referring to the same case explains a higher number of expert opinions than cases.



# Financial management

Pension and disability insurance is being financed **from contributions of the insured and employers for compulsory pension and disability insurance, funds from the national budget and other sources**. Contribution bases are laid down by ZPIZ-2.

The following contribution types are paid to pension and disability insurance:

- > employee contribution at 15.5 per cent,
- > employer contribution at 8.85 per cent,
- > employer contribution for insurance periods with bonus from 4.2 to 12.6 per cent, depending on insurance period increase rate, and
- > contributions for special insurance cases.

In 2017 the Institute achieved the offsetting of revenue and expenditure in the amount of **EUR 5,117,252,458**.

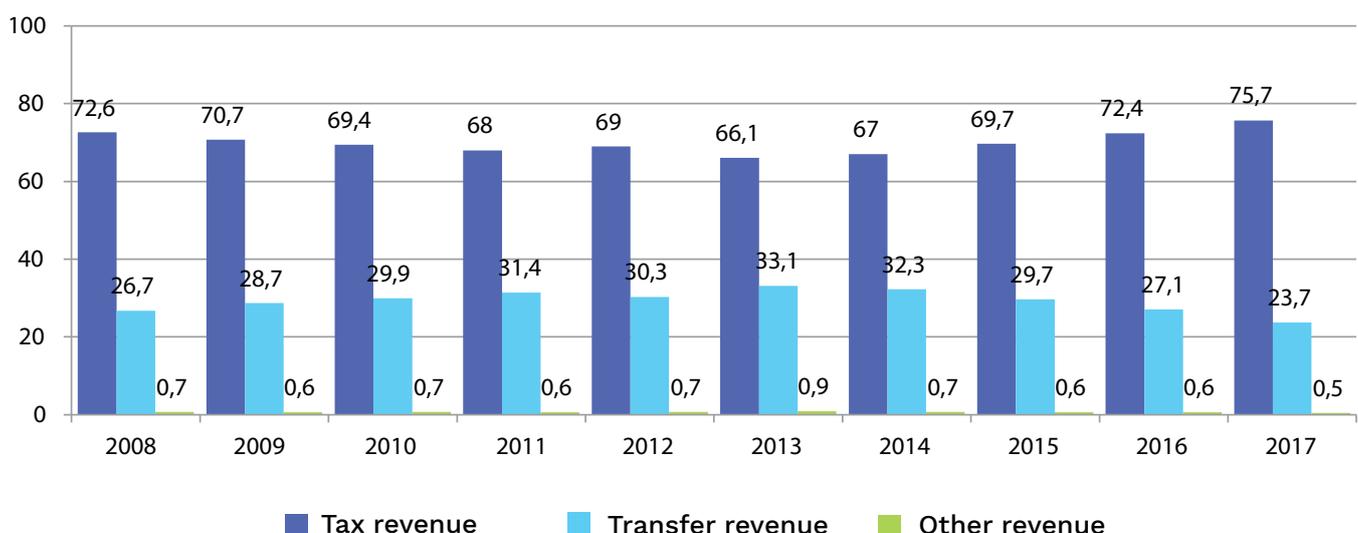
## Proportion of Institute's expenditures of BDP (expressed as a percentage), 2008-2017

YEAR	EXPENDITURE FOR PENSIONS	EXPENDITURE FOR COMPULSORY INSURANCE PENSIONS	SOCIAL SECURITY EXPENDITURE
2008	9,70	9,23	0,60
2009	10,67	10,17	0,57
2010	11,04	10,54	0,57
2011	11,22	10,72	0,55
2012	11,50	11,15	0,32
2013	11,74	11,39	0,31
2014	11,40	11,07	0,30
2015	10,81	10,73	0,57
2016	10,51	10,44	0,54
2017	9,97	9,91	0,53

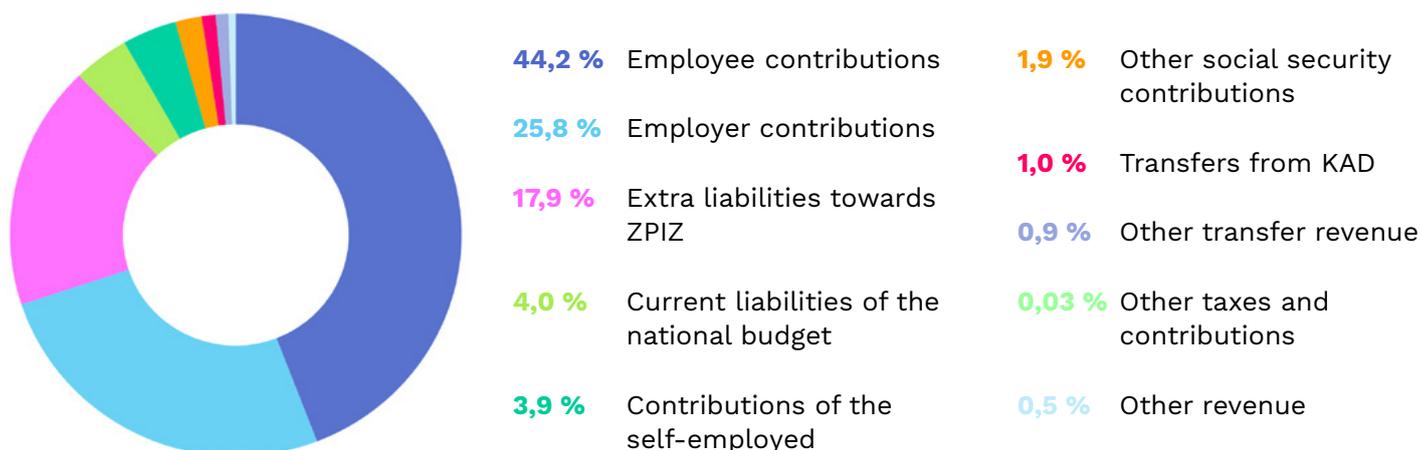
The major revenue groups of the Institute are tax revenue (social security contributions and other taxes); followed by transfer revenue (funding from national budget, pension and disability insurance contributions on parental allowance by Ministry for Work, Family, Social Affairs and Equal Opportunities (MDDSZ), pension and disability insurance contributions on unemployment benefits by Employment

Service of Slovenia (ZRSZ), and pension and disability insurance contributions on benefits due to temporary absence from work, paid directly to beneficiaries by the Health Insurance Institute of Slovenia (ZZZS), and transfers from Capital Fund and funds from the national budget, the budget of EU and other countries); other transfers (non-tax revenues, capital revenues and funds from EU and other countries).

## Percentage distribution of Institute's Revenue, 2008-2017



A detailed presentation of the Institute’s total revenues by their percentage distribution in 2017



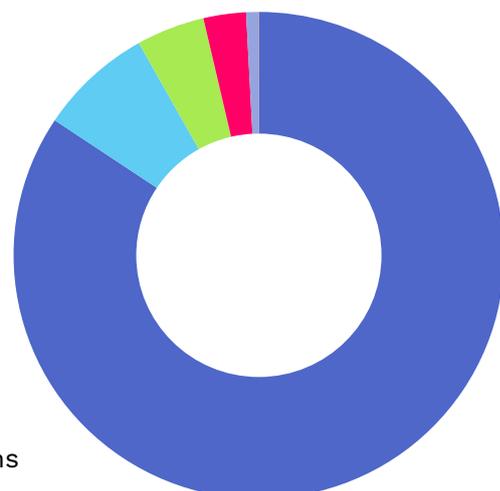
Revenue from Capital Fund, current and extra liabilities from national budget (EUR), 2008-2017

YEAR	TRANSFERS FROM KAD	TRANSFERS - CURRENT LIABILITIES (ZPIZ-2, Article 161 or ZPIZ-1 Article 232)	TRANSFERS - ADDITIONAL LIABILITIES (ZPIZ-2, Article 162 or ZPIZ-1, Article 233)
2008	49.000.000	445.503.029	666.202.011
2009	49.000.000	459.233.452	778.461.433
2010	100.000.000	444.285.053	841.644.695
2011	50.000.000	441.043.465	1.001.376.173
2012	50.000.000	339.357.708	1.020.357.797
2013	50.000.000	329.998.254	1.201.813.885
2014	0	177.696.836	1.381.256.822
2015	19.000.000	298.644.713	1.117.887.414
2016	50.000.000	278.068.307	989.230.671
2017	50.000.000	203.887.281	915.607.938

The major components of the Institute’s expenditure (99.2 per cent) in 2017 were represented by pensions, health insurance contributions for benefit beneficiaries, disability benefits and transfer payments towards ensuring social security.

Percentage distribution of the Institute’s total expenditure

- 84,3 % Pensions
- 7,5 % Pensioners’ health insurance contributions
- 4,5 % Transfer payments for social security
- 2,8 % Disability insurance benefits
- 0,8 % Institute’s operating expenses
- 0,02 % Current transfer payments abroad
- 0,01 % Transfer payments to non-profit organizations and institutions



# Digitalization

In 2017 the Institute continued with the final phase of a complete modernization of information communication technology (ICT). Other ICT solutions and ICT infrastructure for modern digital operations in all fields were further developed and introduced. Against a background of the fact that the majority of business operations have been digitalized, the digitalization modernization index has reached 77, which has produced tangible results such as a reduced printing paper consumption by several million pieces, slower growth regarding additional storage facilities for physical documents, better and quicker access to digitalized documents. Following the changes of the corresponding regulation, numerous amendments to software were carried out.

In 2017 the majority of business operations have been digitalized. A lot of activities focused on the development of solutions for electronic operation with organizations in our country and abroad, the development of e-services and upgrading of ICT infrastructure (Institute's private cloud). The methodology and procedures regarding the development and managing of IT solutions have been upgraded towards the introduction of a new, modern concept "Cloud native"; in the field of preventing advanced security threats and IT-service managing, modern technologies have been tested, based on artificial intelligence, machine learning and big data. Besides, the main focus has been laid on securing reliable IT support services for the implementation of the Institute's activities.



# Customer service

Office hours for customers are organized at the Main Office in Ljubljana as well as Institute's regional, branch and local offices according to a schedule.

Customers can obtain information regarding entitlement claims from regional and branch offices and at the Main office in Ljubljana, where they also get information regarding the payment of pensions, income tax and deductions.



## Institute's office hours for customers:

Monday and Tuesday	8.00-12.00; 13.00-15.00
Wednesday	8.00-12.00; 13.00-17.00
Friday	8.00-13.00



## Information on telephone can be obtained every day during operational time:

Monday, Tuesday and Thursday	8.00-12.00; 13.00-15.00
Wednesday	8.00-12.00; 13.00-17.00
Friday	8.00-13.00

## Contacts

---

Acronym:	ZPIZ
Headquarters:	Kolodvorska ulica 15, 1000 Ljubljana
Telephone number:	00386 (1) 474 51 00
Telephone answering for information regarding the provision of e-M4 and REK forms	00386 (1) 474 56 92
Pension payment information	00386 (1) 474 56 50
Fax number:	00386 (1) 432 10 46
Registration number:	5156700000
E-mail address:	informacije@zpiz.si
Web-address:	www.zpiz.si
Tax number:	SI85876500
Bank account:	SI56 0110 0603 0264 023
Director General:	Marijan Papež Phone.: 00386 (1) 474 56 14, Fax: 00386 (1) 230 14 25 E-mail: generalni.direktor@zpiz.si

The Presentation Overview is based on the Institute's statistics and annual reports.

**Title:**

Pension and Disability Insurance in Numbers - Presentation Overview

**Published by:**

Zavod za pokojninsko in invalidsko zavarovanje Slovenije, Kolodvorska 15, Ljubljana

**Person responsible:**

Marijan Papež, Director General

**Design:**

MMstudio, ZPIZ

**Printed by:**

Muflon, d. o. o.

**Produced and printed:**

July 2018

**Number of copies:**

200

---

© Reuse and publishing of data is authorised provided the source is acknowledged

CIP – Cataloguing in Publication

Narodna in univerzitetna knjižnica, Ljubljana (National and University Library, Ljubljana)

ISSN: 2385-961X

